



REMOTE RACKING SERVICE AGREEMENT

Protecting Your People, Your Equipment and Your Investment

Your company has made a significant investment in protecting their employees by adopting remote racking into their electrical safety program. This investment includes the Best-in-Class remote racking system manufactured by inoLECT, which insures the protection of your employees and circuit breakers they will rack.

inoLECT now can help protect your investment as well. As technology changes and improves, our **inSERVICE Support Agreement** customers will realize the maximum benefits of remote racking by keeping their **inoRAC** systems current with the latest software and hardware and utilizing training to keep competency at a high level. This prevents a stranded investment and maximizes the safety and reliability benefits for your facility.

Training is the key to success. Training refresher courses ensure that your personnel are capable and ready to use the **inoRAC** equipment on demand. inoLECT can provide this training as frequently as needed - monthly, quarterly, bi-annually, and annually.

We will work with you to determine the extent of training and support your organization needs and develop an **inSERVICE** package that meets your requirements.

Service Agreements are customized to meet your specific facility's needs.

Visit inoLECT.com for more information or call your representative today.

inSERVICE

Multi-Year Support Agreement

- Factory Training
- Replacement Parts coverage
- Onsite repairs
- Onsite upgrades
- Software upgrades
- Firmware upgrades
- Extended warranties
- Onsite preventative maintenance
- Offsite preventative maintenance
- Site-specific breaker racking videos
- Commissioning videos
- Power Systems Studies
- Power System Model Maintenance
- Arc Flash labels
- Relay Settings Configuration/Documentation

